



# FASTPATH™ SECURE - HIGH SPEED INTERNET ACCESS

Please complete and fax to CiteNet Internet at 514-861-5953.  
1751 Rue Richardson, Bureau 8133, Montréal, QC, H3K 1G6. Call 514-861-5050 for assistance.

## 1. ACCOUNT INFORMATION

**Name** \_\_\_\_\_ How did you hear of us: \_\_\_\_\_  
(Please Print) First Last

If you are referred by an existing CiteNet client, please enter his/her full name and CiteNet account number here<sup>1</sup>: \_\_\_\_\_

**Address** \_\_\_\_\_

**Phone** \_\_\_\_\_  
# \_\_\_\_\_ Street \_\_\_\_\_ City \_\_\_\_\_ Postal Code \_\_\_\_\_  
Home Office Fax

## 2. YOUR SERVICE

Select your type of subscription below and indicate amount here

				Indicate Amount
<b>Included Features</b>				INCLUDED!
<ul style="list-style-type: none"> <li>▪ Download speeds of up to 5.0 Mbps</li> <li>▪ Upload speeds of up to 800 kbps</li> <li>▪ 12 personal email accounts</li> <li>▪ Personal Security Suite for two PCs</li> <li>▪ 1 Gb storage per mailbox</li> </ul>	<ul style="list-style-type: none"> <li>▪ Inbound email virus scanning</li> <li>▪ Unsolicited email (SPAM) protection</li> <li>▪ 2 telephone filters</li> <li>▪ 1 telephone splitter/filter</li> </ul>			
<b>Payment Options</b> (please select only one)				
<input type="checkbox"/>	12-Month Contract (monthly payment)	\$29 <sup>.95</sup> per month for the first three (3) months, \$39 <sup>.95</sup> per month thereafter		
<input type="checkbox"/>	12-Month Contract (annual payment)	\$440 per year for the first year, \$465 per year thereafter		
<b>Modem Options</b> (please select only one)				
<input type="checkbox"/>	Zyxel P-660R-D1	High Speed ADSL 2+ Router	<input type="checkbox"/> Rent <sup>4</sup> \$3 per month <input type="checkbox"/> Buy \$79 <sup>.95</sup> one time	
<input type="checkbox"/>	Zyxel P-660HW-D1v2	High-Speed Wireless 4-port ADSL2+ Router	<input type="checkbox"/> Rent <sup>4</sup> \$5 per month <input type="checkbox"/> Buy \$89 <sup>.95</sup> one time	
<b>Optional Services</b>				
<input type="checkbox"/>	Personal Security Suite (PSS) <sup>6</sup>	Protection from viruses, spyware, hacker attacks, spam and inappropriate web content. Each PSS can be installed on <b>one</b> PC. Based on a 1-year subscription term.	___ x \$5 per month or ___ x \$55 per year	
<input type="checkbox"/>	Additional Telephone Filters	Eliminates static on your telephone lines caused by a high speed connection	___ x \$10 each	
<input type="checkbox"/>	Onsite Installation <sup>7</sup>	One hour home installation of the service by our professional technicians.	\$100 per hour	
<b>Shipping and Handling</b>				\$10 (one time)
<b>Specific Terms:</b>				
<ol style="list-style-type: none"> <li>1. If you are referred by an existing CiteNet client, the person who referred you will receive a referral bonus. Terms and Conditions of the Referral Program are available at <a href="http://www.citenet.net/referral">www.citenet.net/referral</a>.</li> <li>2. Speeds mentioned above represent maximum speeds. Actual speeds may be limited by distance and phone line quality.</li> <li>3. This service requires residential phone service from a local phone provider and is subject to availability.</li> <li>4. The rented modem must be returned upon termination of your Internet service. Service is based on a 1-year subscription term and will automatically renew for successive periods equal to the initial term.</li> <li>5. We strongly recommend that you use a CiteNet supplied high-speed modem. Should you choose to use your own modem, it must be of a type and brand acceptable to CiteNet. When you install a modem not supplied by CiteNet, we will be unable to provide any free filters or technical support relating to the modem.</li> <li>6. The Personal Security Suite is delivered using software from Fortinet Inc. By signing this Agreement you accept Fortinet's End User License Agreement. See Terms and Conditions at <a href="http://www.citenet.net/pss">www.citenet.net/pss</a>.</li> <li>7. On-site installation requiring an excess of one hour will be subject to an additional labour charge of \$100/hour or part thereof. The scope of work is limited to the configuration of TCP/IP, web browser, and e-mail client settings on a single computer. CiteNet will not configure additional systems, hardware, software, and/or settings as part of this service. Available only in Montreal.</li> </ol>				
				<b>Subtotal</b>
				<b>GST (5%)</b>
				<b>QST (7.5%)</b>
				<b>TOTAL</b>



