



ACCELERATED DIALUP INTERNET ACCESS

Please complete and fax to CitéNet Internet at 514-861-5953.
 1751 rue Richardson, Bureau 8133, Montréal, QC, H3K 1G6.
 Call 514-861-5050 / 1-866-962-4480 for assistance.

1. ACCOUNT INFORMATION

Name _____
(Please Print)
 CitéNet Customer Number (if applicable) _____
Company Name (If Applicable) _____
First Name _____ Last Name _____
Email Address: _____

Address _____
_____ Street _____ City _____ Province _____ Postal Code _____

Tel. # _____
TELEPHONE NUMBER _____ ALTERNATE TELEPHONE NUMBER _____

2. YOUR SERVICE

Included Features			INCLUDED!
<ul style="list-style-type: none"> Unlimited Dial-Up Internet Access V2 Accelerated Access (Increases speed up to 6x faster) 50 MB of personal Web Space 	<ul style="list-style-type: none"> 8 email accounts with 1 GB of storage per mailbox Inbound email virus scanning Unsolicited email (SPAM) protection 		
Select your plan (please select only one)			
<input type="checkbox"/>	Monthly Agreement	\$22. ⁹⁵ per month	
<input type="checkbox"/>	Annual Payment with 12-Month Agreement	\$259. ⁰⁰ per year	
Optional Services			
<input type="checkbox"/>	Personal Security Suite (PSS)	Protection from viruses, spyware, hacker attacks, spam and inappropriate web content. Each PSS can be installed on one PC.	Monthly _____ x \$5 (each license per month)
Setup Fee (Applies only to monthly plan. This fee will be credited back to your account on the 6th month of service)			\$15.00 (one time)

CITY	ACCESS NUMBER
Montréal	514-861-5400
Baie St Paul	418-665-7637
Chicoutimi	418-696-2062
Cornwall	613-932-3941
Drummondville	819-472-1584
Granby	450-777-8066
Joliette	450-759-3147
Ottawa	613-366-1989
Ville de Québec	418-478-1697
Saint-Hyacinthe	450-773-9308
Sherbrooke	819-829-9700
Sorel	450-743-8190
St-Jérôme	450-632-5853
St-Jovite	819-425-1205
Ste-Agathe	819-321-2394
Thetford Mines	418-335-9146
Toronto	416-363-6100
Trois Rivières	819-694-1073
Valleyfield	450-373-7422
Victoriaville	819-752-4781

IMPORTANT: To access the Internet through CitéNet you will be required to dial into a local access number. To avoid long distance charges, please ensure to dial the number that is local to your area.

Subtotal	
GST (5%)	
QST (8.5%)	
TOTAL	

To use CitéNet's Dial-Up Internet Service, you must:

- Reside in Quebec or any other area where CitéNet has a local dial-up access number
- Have a working telephone line
- Ensure your PC is running Windows 98 or above, or Mac OS X 10.2 or above
- Have a working modem installed in your computer and connected to the phone jack



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3. SELECT YOUR EMAIL ADDRESS

Please select an @citenet.net email address: _____
(PLEASE PRINT CLEARLY)

Please select an alternate @citenet.net email address:
(in the event that your first selection is unavailable) _____
(PLEASE PRINT CLEARLY)

4. PAYMENT METHOD

Check one only

<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard	<input type="checkbox"/> Pre-Authorised Payment (PAP)	<input type="checkbox"/> Bill to my existing CitéNet account																				
PLEASE COMPLETE THE ATTACHED PRE-AUTHORISED PAYMENT FORM			<table border="1"> <tr> <td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td> </tr> <tr> <td colspan="10">Enter your 10 digit CitéNet account number</td> </tr> </table>											Enter your 10 digit CitéNet account number									
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5. AGREEMENT

Agreement to abide by terms and conditions of service.

These Terms and Conditions of Service constitute the agreement ("Agreement") by and between 7041748 Canada Inc. o/a CitéNet Internet, 1751 Rue Richardson, Bureau 8133, Montréal, QC, H3K 1G6 ("CitéNet Internet") (hereinafter individually and collectively referred to as "CitéNet", "we" or "us") and the User ("You", "User" or "Customer") of the Service.

By signing this Agreement or using the Service you represent that you have read and fully understand this Agreement and agree that this Agreement becomes a legally binding contract between you and CitéNet. In addition to the other representations, warranties and agreements you make under this Agreement, you specifically represent and warrant that the person signing on your behalf is authorized to sign for, and bind, the Customer named herein.

I confirm that the information I have provided to CitéNet Internet is true to the best of my knowledge and that I am 18 years of age or older. I have read, understood and agree to Terms and Conditions of use of CitéNet Internet's Services. The Terms and Conditions are available at www.citenet.net.

Signature: _____ Name: _____ Date: _____

CitéNet Internet (Notes and Special Instructions) INTERNAL USE ONLY	
CitéNet Representative: _____	Signature: _____



Pre-Authorised Payment Agreement (PAP)

For assistance with completing this form, please call 514-861-5050.

(Please print clearly)

1. Customer and CitéNet Account Information

Name: _____

Address: _____

City: _____ Province: _____ Postal Code: _____

CitéNet Account Number:

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2. Customer Bank Account Information

Name of Financial Institution: _____

Customer Bank Account Number: _____

Financial Institution Transit Number†:

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Financial Institution Number‡:

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A pre-printed personalised VOID cheque must be included with this Pre-Authorised Payment (PAP) form

3. Customer Credit Card Information

Name of Cardholder: _____

Credit Card Number VISA MASTERCARD: _____

Expiration Date (MM/YY):

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Cardholder's Signature: _____

4. Pre-Authorised Payment Details

By signing this Pre-Authorised Payment Agreement (PAP), you, the Payor, authorise CitéNet to draw on the bank account or credit card identified above for charges, services and products provided with respect to the above noted CitéNet Account Number. You must inform CitéNet, in writing, of any change in information associated with the bank account provided in this authorisation at least (10) business days prior to the next due date of the pre-authorized payment. CitéNet may, at its sole discretion, charge a \$45.00 non-sufficient fund (NSF) administration fee for any payments that are returned to us due to insufficient funds.

You may revoke the present authorisation at any time, with a 30-day notice. You can notify us of any cancellation by email to: billing@citenet.net or by faxing your PAP cancellation letter to 514-861-5953. For information regarding what needs to be submitted in order to cancel a Pre-Authorised Payment Agreement (PAP), please call 514-861-5050 and select option 3 for accounts. Revocation or termination of this authorisation does not terminate any contract for services or products that exists between you and CitéNet. This authorisation applies only to the method of payment and the amount of the payment, and does not otherwise have any bearing on the contract for services or products including any related terms and conditions.

Please return the completed Pre-Authorized Payment (PAP) Agreement form by either mail, email, or by fax along with a pre-printed personalised VOID cheque.

By Mail: CitéNet Internet, 1751 rue Richardson, Bureau 8133, Montréal, Québec H3K 1G6

By Email: billing@citenet.net

By Fax: 514-861-5953

The client understands and agrees to all provisions in this Pre-Authorised Payment Agreement (PAP). The complete Terms and Conditions are available at www.citenet.net/pap. CitéNet will only accept and action this request if it is signed and dated.

City _____

Date

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D D M M Y Y

Signature _____

† The 5-digit transit number usually corresponds to the second set of numbers provided at the bottom of your cheque.

‡ The 3-digit institution number usually corresponds to the third set of numbers provided at the bottom of your cheque.